



Using your Group Login for Purchases – Members

https://store.7springs.com/ecommerce_ssres/grpLogin2.aspx

Important

You must stay within the Group Webstore.

Do not use the upper right navigation drop down that says “shop”, this will take you to the main store and you will be purchasing at full rates. Only use the small navigation above the items for purchase. To return to the main group screen, click the word “top” .

- Step 1:** Login using the credentials provided to you by your group organizer.
- Step 2:** Click the ‘Click here to purchase items’
- Step 3:** Before selecting a product to purchase, you must ***first select the date you plan to visit*** on the calendar on the left side of your computer screen. Now you will see the products available to your group.
- Step 4:** Select the first product you would like to purchase.
- Step 5:** Double check the items in your cart. This is where you can adjust the quantities. If purchasing for the entire group, enter the total number of group members you will have at the resort on the day of your event. If you need to add another activity to your cart such as a lesson or rental, select ‘continue shopping’ otherwise, click ‘proceed to checkout’.
NOTE: If you are buying rentals or lessons, you will need to add the name and contact information for each person. They will also need to sign a waiver in advance of the activity. **After you sign the waiver, you will need to re-enter yourself as the participant but your information will already be saved.**
- Step 6:** Verify items in your cart and click next.
- Step 7:** Next, add the Purchaser information. This should match the billing information you plan to use at check-out. If this is the first time you have used our system, you will need to create an account. Please write down your password for later use.
- Step 8:** Click next, and enter your credit card payment information and select ‘Next’.
- Step 9:** Review your order - be sure quantities are correct - when you are ready, select ‘Finalize sale’
- Step 10:** You will receive a confirmation email, but it is good practice to screenshot your confirmation and barcode.

Common Errors



1. Your purchasing address must match the zip code used on your credit card billing address. If this does not match, you will receive an error and your order will not process.
2. Cart-time-out. If you leave your cart open without completing an order within 15 mins, your cart will time-out. It will let you continue, but it will error at the final step. You would have to login and start over.
3. Passwords for purchasers: Each purchaser puts in their information, you create your password. Right this down for future uses so you can log in next time.

If you receive an error, and have tried all of the above, contact your group leader.

Next Steps and What to Expect

- You should receive an email shortly after completing your sale. Save or star this email so you can easily refer to it later. You will need this barcode when you visit the resort. You can either print out your bar code or use your phone when you arrive.
- This season we are focused on minimizing touch and contact for all guests and employees. Many of our services will now be located outside to avoid bottlenecks and large crowds inside resort buildings. Our staff will be stationed at the exterior of our rental shop, snowsports school, and guest services to better assist you during your visit.
- On your ski day, you will visit one of our customer service locations so you can get your barcode scanned, get your lift ticket printed, and pick up any rental equipment.
 - **Lift Ticket Only:** You will visit our Entry Gate Station – follow signs for “Pre-Purchase” - have your barcode scanned - they will print out your tickets and provide you with wickets.
 - **Lift Ticket & Lesson:** You will visit our Entry Gate Station – follow signs for “Pre-Purchase” - to have your barcode scanned - they will print out your tickets and provide you with a wicket. After you park and are ready to ski, head to the plaza outside the Snowsports School. A supervisor will scan your barcode and get you setup to begin your lesson. Please show up ready to go at least 15 mins prior to your lesson start time.
 - **Lift Ticket & Rental:** You will head straight to the rental shop where they will scan your barcode, get you setup with your equipment, and print your lift ticket in one location.
 - **Lift Ticket, Rental, & Lesson:** You will head straight to our Snowsport specific rental shop where they will scan your barcode, get you setup with your equipment, and print your lift ticket in one location. After getting your rentals and lift ticket, you will go see the Snowsports supervisor in the plaza in front of our Snowsports School. They will scan your barcode and get you setup with your lesson.