

Online Merit Badges - Frequently Asked Questions

I registered for a class, but did not receive a link?

Links are emailed out to registered participants 24 hours before the course, between 6pm and 10pm. We will send the link to the email you provided in your registration. If the Scout is registered for the class and you have not received a link, please email shwebb@crossroadsbsa.org. Class registrations closes 48 hours prior to the class.

How will I receive a blue card?

After you Scout completes all the requirements, the merit badge counselor will submit a completion report to Crossroads of America Council. After processing, you will receive an email with a signed blue card. Additionally, your blue card will be available to download by logging into your class registration.

Will my Scout earn the entire merit badge?

Requirements vary by merit badge and will only be marked as complete if all requirements are met. Our counselors will do everything in their power to help a Scout complete all the requirements.

How long are the sessions?

Class sessions vary based on topics. Please note some classes are more than 1 session. Typically, classes will total 2-4 hours. Most merit badges will have requirements to complete after the initial online class and the Merit Badge Counselor will work with each Scout to follow up and sign off on requirements.

I registered for a class, but need to cancel?

If you need assistance with your registration, please email shwebb@crossroadsbsa.org

I registered for a class, and my Scout will have a friend join him, Is that ok?

No, class sizes are limited to ensure quality instruction and overall experience. Each participant must be registered.

I do not see a way to receive Scoutmaster approval on your website?

It is the Scout's responsibility to obtain permission from their Scoutmaster prior to starting a merit badge. Please only register for a session if proper approval has been obtained.

The session my Scout wants is full, can you add him?

No, class sizes are limited to ensure quality instruction and overall experience. We are working with our counselors to add more opportunities every day. We are looking for volunteers. If you are interested in helping us out, please [click here](#) to complete an interest form.

When will more classes be added?

As they become available. We are working with our counselors to add more opportunities. We will announce new class each week on the Crossroads of America Council Facebook page.

Are your class instructors certified merit badge counselors?

All our Instructors are registered adult leaders with the BSA and have passed a Criminal Background Check, completed Youth Protection Training. Any adult who teaches a merit badge is also registered as a Merit Badge Counselor for their class, and the same applies for NOVA's and other awards.