

1. Arrive at the ETSU Tickets website by entering: etsutickets.com.
2. On the left-hand side, there is a box that states "Promotional Code". Enter the promo code "**CubScouts26**" into the box and click "Go"
3. Once the page reloads, there will be a banner that states "The promotional code you have entered was accepted." This means that the code has been verified.
4. On the list of events in the center of the page, scroll down until you find *Men's Basketball vs. Samford* on Saturday, February 14, 2026 at 4:00pm. If this does not show up on the first page, navigate to the second. The promo code is still active, even if you leave the page.
5. Click "Buy" next to *Men's Basketball vs. Samford*. It should redirect you to a page that displays a seating chart, along with prices.
6. At the top of the screen, select the hyperlinked text that says "BEST AVAILABLE SEAT". After being redirected, enter the quantity of tickets needed in the box next to the text that says "Promo (Cub Scouts 26)". Once entered, click continue at the bottom of the page.
7. The next page should show your shopping cart, including of all tickets with the "Promo" price type in the "Upper Baseline" price zone and the total. Select the continue button at the bottom right-hand side of the page.
8. To purchase, you will have to login with an existing account or create a new account. If creating a new account, please hit "Create Account" and fill in the details.
9. Once logged in, select the "Print-At-Home" delivery method. This will automatically send you an email with the tickets in a PDF file and/or ready to download to your phone's mobile wallet.
10. Enter in the correct billing and shipping information and select "Continue".
11. Select the payment method to pay for the tickets – we only accept American Express, MasterCard, and Visa.
12. Once the details have been entered, select the "Buy" button at the bottom. This is the end of the purchasing process; you should receive the tickets via the email address on file.

For additional questions or concerns, please contact ETSU Assistant Director of Sales and Promotions, John Moore, at (423) 439-3876 or by emailing [moorej15@etsu.edu](mailto:moorej15@etsu.edu)