# **MEMBERSHIP SUBSCRIPTION OPTION**

## Frequently Asked Questions - Leader Edition (Updated 3/23/2021)

### Q: How does a family enroll in the Membership Subscription?

A: For *new* families, enrollment in the Membership Subscription happens when they enroll in Scouting. Families will have the option to pay a one-time fee up-front to cover the BSA Joining Fee, membership fees and the Last Frontier Council program fee through the end of the year, or they can pay the \$25.00 joining fee up-front with monthly payments of \$14.00 per Scout on or around the 15<sup>th</sup> of each month. Online enrollment can be completed by visiting <u>www.scoutingevent.com/480-BeAScout</u>. A payment form can also be found on that site if using paper applications.

For *current* Scouts, enrollment in the Membership Subscription can be completed during the next charter renewal cycle for 2022, or they can use the up-front payment option.

#### Q: What is included in the membership fees?

- A: Regardless of your method of fee payment (Traditional or Membership Subscription), youthmember fees include the following:
  - National BSA Membership Fees
  - Last Frontier Council Program Support Fee
  - Insurance Fees

#### Q: Is there a deadline by which families must enroll in the Membership Subscription?

A: As always, there is a prorated enrollment through the year for new Scouts. Current Scouts must choose their enrollment option during the charter renewal cycle.

#### Q: Who will my unit submit fees for during the Charter Renewal process?

A: Your unit will be responsible for submitting the membership fees, \$150.00 annually, for all non-MembershipSubscription youth members and all adult leaders, as well as the \$150.00 Unit Liability Insurance Fee. The unit will not submit fees for Membership Subscription members.

# Q: How will participants in the Membership Subscription be tracked? How will this rosterbe communicated to my unit to calculate our final payment for charter renewal?

A: The Last Frontier Council will maintain a record of families enrolled in the Membership Subscription. A roster of subscribed families will be sent to the Unit Leader and Committee Chairperson of each unit with the 2022 recharter packet to allow time for units to prepare their final payment for charter renewal.

# Q: Can my unit add monthly dues to the amount charged to a family? If so, how do we addthis charge and what happens to those funds when they are collected?

A: No, unit dues will be maintained and collected by each unit.

#### Q: Is the Membership Subscription available for adult members?

A: Yes, the Membership Subscription is available to adult members at a rate of \$5 per month.

#### Q: How does a family unsubscribe from Scouting if using a Membership Subscription?

- A: A family can unsubscribe from Scouting by sending an e-mail to <u>lastfrontiercouncil@247scouting.com</u>. A 30-day written notice must be provided to unsubscribe.
- Q: If a family unsubscribes from Scouting, will our unit receive notice? Does the family immediately drop off the roster, or will they remain on the roster until charter renewal?
- A: The Last Frontier Council will send notice of an unsubscribed family to the unit Key 3. The unsubscribed Scout will remain on the unit's roster until the Scout is officially dropped from the unit's membership roster during the charter renewal process. New Scouts will be informed at their time of registration about their commitment to pay until the end of the year.

- Q: If a family's payment method becomes invalid, will our unit receive notice? Is the unit responsible for correcting the family's payment information, or will the council take on the responsibility of updating this information?
- A: The Last Frontier Council will send notice of an invalid payment method to the family and the unit. The family will have 30 days to provide updated payment information by calling the Last Frontier Council at (405) 840-1114. After 30 days, the family will be treated as an unsubscribed Scout. The unsubscribed Scout will remain on the unit's roster until the Scout is officially dropped from the unit's membership roster during the charter renewal process. As previously mentioned, new Scouts will be informed at their time of registration about their commitment to pay until the end of the year.
- Q: If a family unsubscribes from Scouting, will the unit owe any funds or be otherwisepenalized for the dropped subscription?
- A: No, your unit will not be penalized.
- Q: If a family signs up for Scouting using the Membership Subscription model but then wants to renew their membership for the following year using the Traditional model,how do they go about making this change?
- A: A family can change their payment preferences by emailing the Last Frontier Council at <u>lastfrontiercouncil@247scouting.com</u>. The monthly charges will continue through December 31<sup>st</sup>, when the existing charter expires.

## Q: Does the unit collect the fees for families participating in the Membership Subscription?

A: No, the unit does not collect the fees. The family will set up recurring payments with the Last Frontier Council.

## Q: What payment methods are accepted for the Membership Subscription?

A: The Last Frontier Council will accept recurring credit card and debit card payments and checking account withdrawal authorization.

## Q: How does my unit collect dues from families enrolled in the membership subscription?

A: Your unit may collect unit specific dues in the manner you are accustomed to. These dues will be separate from the membership subscription.

# Q: Can a Scouting unit enroll in the Membership Subscription for its charter renewal?

A: No, only individual families may enroll in the membership subscription at this time.

# Q: Can a Scout use funds they have earned (popcorn, fundraising) to pay for membership?

A: Yes, a Scout can use funds they have earned through popcorn or other fundraising by using the up-front payment method during the charter renewal cycle.

# Q: How can the Last frontier Council charge a program fee that is more than the current national fee?

A: It is our responsibility to keep local Scouting strong in our units, for our families, and across our communities.

The National Council has announced directly to our units and families what the new national registration fees will be. They have stated that local councils are authorized to charge a council program fee in addition to national fees, but the approximately 250 local councils will be implementing widely varying program fees based on local conditions. Last Frontier Council is a separately incorporated, locally governed entity that manages our membership registration and charter renewals through our own online and paper systems. Our Board of Directors has determined that we should set our fee on a level that protects our families from the announced national fee increases in 2021 and 2022 and supports our ability to not turn any family away based on their ability to pay, versus setting our council program fee at \$66 and then having to turn families away when they cannot afford to pay.