

## **MEMBERSHIP SUBSCRIPTION OPTION**

### ***Frequently Asked Questions – Parent Edition (Updated 3/17/2021)***

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#### **Q: What options does my family have to pay for enrollment in Scouting?**

A: When you're enrolling in Scouting for the first time, there are two ways in which you can pay for your enrollment:

1. **Up-Front Payment:** Our traditional payment model has had families pay all fees up-front through a set calendar date. We would collect all fees needed to enroll your Scout between the time of registration and December 31, 2021. Additional fees would be collected during the month of November to cover those continuing in the program in 2022.
  
2. **Membership Subscription:** Our Membership Subscription model allows families to spread the costs of Scouting throughout the year. For **new Scouts**, after a one-time enrollment fee of \$25.00 per Scout, families would receive a monthly charge of \$14.00 per month per Scout (dues charged by the local Scouting unit may be additional). For **current Scouts**, the enrollment period for membership subscriptions would be during the charter renewal cycle and would start in January.

Payments for all subscriptions would be processed around the 15<sup>th</sup> of each month of enrollment and can be stopped at any time with a 30-day notice.

#### **Q: How does my family enroll in the Membership Subscription?**

A: For **new** families, your enrollment in the Membership Subscription will take place at the time your Scout enrolls in Scouting or at the end of a calendar year. The process is very simple, you can enroll by filling out a "hard copy" paper application or by enrolling online.

For **current** Scouts, enrollment in the Membership Subscription can be completed during the charter renewal cycle.

#### **Q: What is included in the fees my family will pay?**

A: When you enroll your youth in Scouting, the fees will cover:

- National BSA Membership Fees
- Last Frontier Council Program Support Fees
- Insurance Fees

#### **Q: If my family is enrolled in the Membership Subscription, how do we submit payment?**

A: As part of the Membership Subscription, your family will be required to establish a recurring method of payment to be charged around the 15<sup>th</sup> of each month. This includes credit cards, debit cards, and checking account auto-withdrawals. **Please Note:** Payment is submitted directly to the Last Frontier Council in the Membership Subscription. These fees are not paid to your local Scouting unit.

#### **Q: What payment options may we use?**

A: Credit cards, debit cards, and checking account auto-withdrawals are accepted for the Membership Subscription. Cash and checks are also accepted for the Traditional option.

#### **Q: Is there a deadline by which families must enroll in the Membership Subscription?**

A: There is a prorated enrollment throughout the year for new Scouts. Current Scouts must enroll during the charter renewal cycle.

**Q: How does my family “unsubscribe” from Scouting if we’re enrolled in the Membership Subscription option?**

A: Your family can unsubscribe by sending an e-mail to [lastfrontiercouncil@247scouting.com](mailto:lastfrontiercouncil@247scouting.com) with the subject line “Unsubscribe from Scouting.” Please be sure to include your name, your Scout’s name, and your unit number to help us find the correct Scout. A 30-day written notice is required to unsubscribe and terminate your monthly payments.

**Q: What happens if my family’s payment method becomes invalid (i.e. my debit card is stolen and I get a new card number)?**

A: You can update your payment information with the Last Frontier Council at any time by contacting us via phone at **(405) 840-1114** or via e-mail at [lastfrontiercouncil@247scouting.com](mailto:lastfrontiercouncil@247scouting.com).

Should you forget to update your information, the Last Frontier Council will send notice of an invalid payment method to the e-mail address on-file for your family and to the Unit Leader after the failed payment. Your family will have 30 days to provide updated payment information by calling the Last Frontier Council at **(405) 840-1114**. After 30 days, your family will be treated as an unsubscribed Scout and will be removed from the unit roster at the next charter renewal cycle.

**Q: Can my family change from Subscription to the Traditional All-In Payment?**

A: Yes, you will do this during the charter renewal cycle at the end of the year.

**Q: Can I register as a volunteer Adult Leader and pay my registration fees using the Membership Subscription?**

A: Yes, the Membership Subscription is available to adult members at a rate of \$5 per month.

**Q: Is there a discount for multiple registered Scouts in one family?**

A: Yes, the qualifier is four registered members of your immediate family will receive a 25% discount. The four registered members must include at least three youth members.

**Q: Does the Last Frontier Council offer other forms of financial assistance?**

A: The Last Frontier Council offers opportunities for financial assistance, please contact your District Executive by calling the Last Frontier Council office at (405) 840-1114.