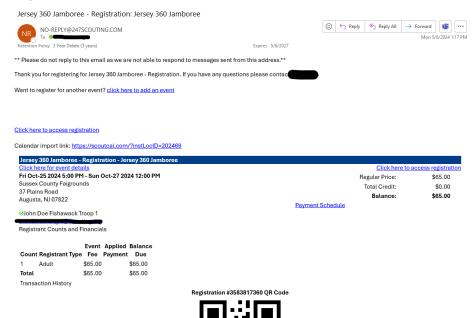
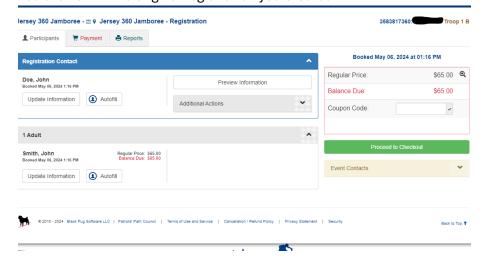
How to Make Changes to an Event Registration in 247Scouting.com

Always save the email confirmation you receive from 247scouting.com whenever you register for an event. This email will allow you to go back into your registration to pull down an invoice for your unit's records. It will also allow you to go back into the registration to add or change registrants. If you don't have that confirmation email, skip to the section labelled "I Don't Have My Confirmation Email."

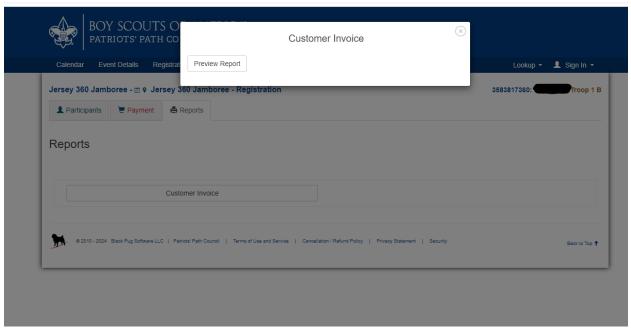
1. Open the confirmation email. Find the hyperlink that says "Click here to access your registration" and click on it.



2. You are now in the original registration you created.



3. If you need an invoice for your unit's records, click on the **Reports** tab. Click on **Customer Invoice.**

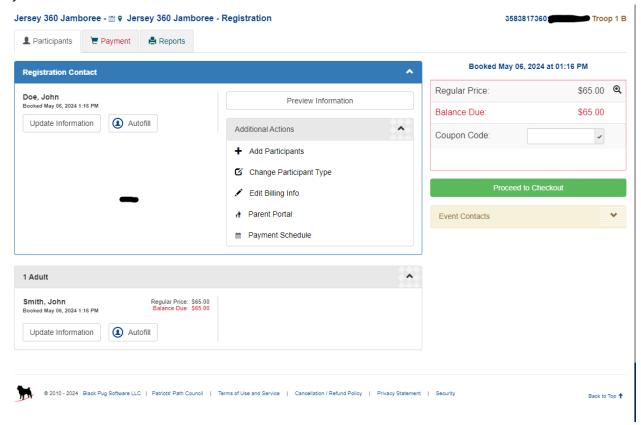


4. Click on Preview Report.





5. If you are trying to add registrants, go to the **Registration Contact** section of your registration and select **Additional Actions**. A drop down will appear that will allow you to add registrants. Click on **Add Participants** and add only the number of ADDITIONAL registrants. You will then need to enter the registration information for each registrant that you have added.



- 6. If you need to change registrants because someone cannot attend and someone else is taking their place, find the name of the person who dropped out on the participant list in your registration. Click on **Update Registration** and change all of their information to the information for the person taking their place.
- 7. After updating all of the registration information for each new registrant, you will need to check out and pay for the additional registrants. The software does not save credit card information, this will need to be entered again.

I Don't Have My Confirmation Email

If you can't find or don't have access to the confirmation email sent by 247Scouting.org, reach out to the staff advisor for the event or to your District Executive. They will arrange for an email to be sent to you from 247Scouting.org that will give you access to your registration. When you receive that email, select the event you are looking for and follow the steps above.