# **Communication Policy**

REMIND is the best resource to use to contact the camp staff directly. They will have access to REMIND from 7:00 am to 6:00 pm, Monday-Friday. Communication received out of this time period may be answered but is not guaranteed until the following business day.

# <u>Summer Camp Drop Policy</u>

Those who wish to withdraw their registration for a camp must do so no later than two (2) full weeks before the camp is scheduled to start. No refunds will be given after the two (2) week policy prior to the start of camp.

#### Late Arrival/Early Pick-Up Policy

Parents/Guardians are responsible for dropping off and picking up their camper on time each day. Before Care and After Care is available at an additional cost. If a camper needs to be dropped of prior to 8:45 am or picked up after 4:05 pm on any given day, the Parent/Guardian must register their camper for Before Care/After Care/or both and which days the care is needed. Campers registered for Before Care must be dropped off no sooner than 7:00 am and campers registered for After Care must be picked up prior to 6:00 pm.

If a camper will be showing up late (after 9:00 am) to camp or is being picked up early (before 4:00 pm), the parent/guardian of the camper will contact the camp staff in advance via the REMIND ap.

#### Visitors & Communication with your child at Camp

- Parents/Guardians are required to communicate with camp staff via REMIND. This includes absences.
- Mid-day visits are not recommended. If necessary, contact camp staff to arrange a date and time.
  - Cell phones and watches should be left at home. If discovered, they will be confiscated.
  - Campers should not make phone calls without the camp staff's permission.
- In an emergency or to help with a camper's social adjustment, we will contact you. We
  know it is difficult as a parent to not be in touch directly with your camper while they
  are away. We also know that the camp experience is enhanced when children can
  unplug from their devices and truly enjoy every moment of their time at camp.

## Behavior Expectation Policy & Management

 The Mankato Family YMCA, Mankato YWCA, the Boy Scouts of America, and Greater Mankato Rotary staff works proactively to follow their respective Missions as well as apply the five core values of caring, honesty, respect, responsibility, and faith.

- We expect all participants to treat others with these principles and values in mind.
  - o If a child's behavior deems unsuitable for the program, we will respond with those same principles. The four community organizations conducting this camp do not tolerate physical fighting, inappropriate language and/or touch, disruptive behavior, profanity, blatant disrespect, violation of rules or illegal activity. If this should occur, parents will be notified and may be asked to pick up their child, dependent on the circumstances.
  - If behaviors continue or escalate, the child may be suspended from the program depending on the severity and/or frequency of behavior.
- Property & Equipment Damage
  - Parents are financially responsible for intentional damage to equipment and facilities caused by their camper. This includes graffiti, malicious destruction of property, intentional misuse of equipment, etc.

## **Disciplinary and Dismissal Process**

- In order to participate successfully in the Summer STEM Camp Programs, a camper must be able to function in a group setting, stay with the group at all times, as well as follow directions and other behavior expectations.
  - The Summer STEM Camp programs are not designed for one-on-one care.
     Therefore, it may be necessary to evaluate if the program is appropriate for your child.
  - Conferences may be required to problem solve and share strategies for dealing with spirited behaviors. Contact camp administration to arrange a conference prior to attending camp.
  - There will be NO REFUND OF ANY AMOUNT if a child is sent home because of behavior problems.
- Most disagreement and redirection situations are minor and can be resolved with minimal corrections. Summer STEM camp staff use these situations as a learning opportunity for campers and try to integrate problem solving skills into the discussion. If negative behavior continues the following steps may be instituted:
  - a. Discussions between child and staff to set goals and objectives.
  - b. Discussion between child, staff and Program Director to clarify goals and objectives previously set by the parties involved. Documentation will be kept of the negative behavior and parents/guardians will be made aware of the situation.
  - c. If the conduct continues, the Program Director will contact the parent/guardian to inform them of the situation and discuss possible options to correct the behavior. This will be recorded in the form of a Behavior Contract signed by the child, staff, parent and Program Director.
  - d. If the conduct continues, the Program Director will contact the parent/guardian to arrange for the child's discharge from the program.

Although the above steps may be implemented in sequential order, YMCA
 administrative staff retains the right to take immediate action if the child's behavior
 poses a threat to their own safety or the safety of other children/staff.

# Items not allowed at day camp:

- Weapons
- Electronics (exception: on field trips)
- Money
- Toys / Trading Cards
- Attire that's inappropriate / depict weapons
- Cigarettes, Tobacco or Vaping tools
- Alcohol or Illegal Drugs
- Items of value you cannot afford to lose

Grounds for Immediate Dismissal: There will be NO REFUND OF ANY AMOUNT for the children who are sent home because of having cigarettes, tobacco or vaping tools, alcohol, illegal drugs, weapons, sexually explicit material, and/or behavior.